

**Ministry of  
Long-Term Care**

Office of the Minister

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October 15, 2021

Dear Long-Term Care Home Licensees:

On October 6, 2021, I announced that the Ministry of Long-Term Care (“the Ministry”) will provide up to \$270 million this year to long-term care (LTC) homes to increase staffing levels by 4,050 new LTC staff across the province, leading to more direct care for residents. This is part of the province’s \$4.9 billion commitment to hire more than 27,000 LTC staff over four years. This will ensure that residents receive on average four hours of direct care per day by 2024-25. I am writing to provide further details on the Ministry’s new funding investments to support increasing staffing levels, as well as education and training within the LTC sector.

These investments support fixing LTC so that every resident experiences the best possible quality of life, supported by safe, high-quality care. In December 2020, our government released “A better place to live, a better place to work: Ontario’s long-term care staffing plan” (“Staffing Plan”) with commitments to improve Ontario’s LTC sector. To support the Staffing Plan, I am pleased to provide the following new funding for the 2021-22 fiscal year:

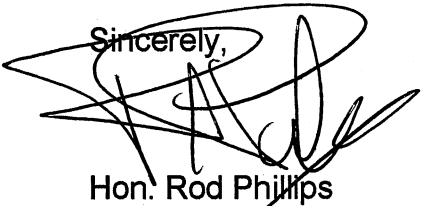
- Up to **\$227,187,500** in base funding this fiscal year to increase the average hours of direct care provided by registered nurses, registered practical nurses, and personal support workers. This historic investment will increase the daily average of two hours and 45 minutes per resident, per day (based on 2018 data) to an average of three hours per resident, per day by March 2022. This is the first part of the commitment to increasing the average hours of daily direct care to four hours over four years.
- Up to **\$42,802,600** in base funding for this fiscal year to increase the average worked hours by allied health care professionals such as physiotherapist and social workers from the current daily average of 30 minutes (based on 2018 data) to an average of 33 minutes per resident, per day. This investment is the first part of the commitment to increasing the average worked hours to 36 minutes (by 20 per cent) over two years.
- Up to **\$10,000,000** in annual base funding to support education and training of staff in long term care homes through the Supporting Professional Growth Fund. This funding will supplement investments in education and training made through the level of care envelopes.

The government has further committed to an investment of \$673 million, \$1.25 billion, and \$1.821 billion for staffing increases in the 2022-23, 2023-24, and 2024-25 fiscal years, respectively.

Additional details regarding these investments, including the terms and conditions of funding and program investments, will be communicated next week to you by Assistant Deputy Minister, Long-Term Care Policy Division, Erin Hannah and Assistant Deputy Minister, Long-Term Care Operations Division, Sheila Bristo.

Thank you for your dedication and commitment to improving the resident experience and providing quality care to Ontarians.

Sincerely,



Hon. Rod Phillips  
Minister of Long-Term Care  
Enclosures

- c: Matthew Anderson, President and Chief Executive Officer, Ontario Health  
Elham Roushani, Chief Financial Officer, Ontario Health  
Stephanie Lockert, Interim Lead, Corporate Planning, Ontario Health  
Lisa Levin, Chief Executive Officer, AdvantAge Ontario  
Donna Duncan, Chief Executive Officer, Ontario Long Term Care Home Association  
Connie Lacy, Chair, Board of Directors, AdvantAge Ontario  
Brent Gingerich, Chair, Board of Directors, Ontario Long Term Care Home Association  
Monika Turner, Director of Policy, Associations of Municipalities of Ontario  
Michael Jacek, Senior Advisor, Association of Municipalities of Ontario  
Nancy Matthews, Deputy Minister, Ministry of Long-Term Care  
Sheila Bristo, Assistant Deputy Minister, Long-Term Care Operations Division, Ministry of Long-Term Care  
Erin Hannah, Assistant Deputy Minister, Long-Term Care Policy Division, Ministry of Long-Term Care  
Brian Pollard, Assistant Deputy Minister, Long-Term Care Capital Development Division, Ministry of Long-Term Care  
Kyle MacIntyre, Assistant Deputy Minister (Acting), Health Transformation Division, Ministry of Health  
Susan Flanagan, Assistant Deputy Minister and Chief Administrative Officer, Corporate Services Division, Ministry of Health  
Jeffrey Graham, Director, Fiscal Oversight and Performance Branch, Ministry of Long-Term Care  
Jim Yuill, Director, Financial Management Branch, Ministry of Health  
Adriana Ibarguchi, Director, Strategic Initiatives Branch, Ministry of Long-Term Care  
Abby Dwosh, Director, Funding and Programs Branch, Ministry of Long-Term Care