



Norfolk County
Financial Management and Planning Department
Governor Simcoe Square
50 Colborne St., S.
Simcoe, Ontario N3Y 4H3
226-667-3655
Fax: 519-426-8573
norfolkcounty.ca

INFORMATION TO PROPERTY OWNERS

November 21, 2025

Dear Property Owner:

Enclosed is an invoice for your portion of municipal drain construction expenses in accordance with Norfolk County By-Law 2025-XX.

Payment due dates and financing options are as follows:

1. **Invoices up to and including \$500**

If the total invoice is \$500 or less payment is due by January 30th, 2026.

After January 30th, 2026 any outstanding balance will be immediately transferred to the applicable property tax account(s) and collected in the same manner as taxes. An account adjustment fee of \$49.25 will be applied at the time the outstanding balance is transferred, and interest will be applied to your tax roll if the invoice remains unpaid for 30 days.

2. **Invoices greater than \$500**

Option A - Lump Sum Payment:

Remit payment of the invoice by January 30th, 2026.

Option B – Financing:

Invoices outstanding after January 30th, 2026 will be financed at an interest rate of 4.12% and recovered through property taxes beginning in August 2026.

Invoices between \$501 and \$5,000 will be financed and collected over three (3) years.

Invoices greater than \$5,000 will be financed and collected over five (5) years.

(See over)

Invoice Payment Options:

1. Online Banking or Telephone Banking using “NORFOLK COUNTY INVOICES”.
2. ATM or in person at most Canadian Financial Institutions.
3. Cheque payment by mail or drop boxes at Norfolk County administration office in Simcoe or Delhi.
4. Cash, cheque, debit or credit card in person at a Service Norfolk desk in Simcoe or Delhi.

In Person Services - regular operating locations and hours:

- Simcoe
 - Colborne St Administration Building —50 Colborne St
 - Monday – Friday: 8:30 a.m. – 4:30 p.m.
- Delhi
 - Delhi Administration Building — 183 Main Street of Delhi.
 - Tuesday to Thursday: 8:30 a.m. – 4:30 p.m.

Please direct inquiries related to customer account or financing options to Financial Management and Planning at 226-667-3655 extension 6667 or emailed to accountsreceivable@norfolkcounty.ca.

For technical inquiries specific to drainage works please contact 226-667-3655 extension 8018 or 5083 to speak with a Drainage Superintendent. Alternatively, technical inquiries may be emailed to drainage@norfolkcounty.ca

Technical inquiries include items such as:

- Why did I receive this invoice?
- How was my assessment calculated?
- Can I obtain copies of plans, reports, By-Laws or assessment schedules?
- Questions related to a particular drainage project
- Information pertaining to municipal drainage.