

**Ministry of Public and
Business Service Delivery
and Procurement**

**Ministère des Services au
public et aux entreprises
et de l'Approvisionnement**



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996-2025-1380

Her Worship Amy Martin
Mayor
Norfolk County
amy.martin@norfolkcounty.ca

Dear Mayor Martin:

It was a pleasure to meet with your delegation from Norfolk County at the Association of Municipalities of Ontario (AMO) conference on August 18, 2025. I am sorry you and I were not able to connect and hope you are feeling better.

I recognize that the county has faced challenges with some of the local natural gas infrastructure, and heard from the delegation that there are concerns about potential unauthorized infrastructure. My ministry works with the Technical Standards and Safety Authority (TSSA) and other partners to ensure strong oversight of natural gas distribution systems and to continuously improve our preparedness for addressing any safety issues. As discussed at the meeting, Norfolk County should contact TSSA directly about pipelines you are concerned may be unauthorized.

TSSA oversees the safe operation of natural gas distribution pipelines, while the Ministry of Natural Resources is responsible for gas wells. Both conduct proactive inspections and use education and compliance activities to help mitigate safety risks. Public safety remains a top priority, and we are committed to working together to support municipalities.

On another note, as October marks Cyber Security Awareness Month, I invite you to explore my ministry's Cyber Security Centre of Excellence — ontario.ca/page/cyber-security. Many free resources are available to municipalities and broader public sector organizations on the Cyber Security Ontario portal — cybersecurityontario.gov.on.ca.

Once again, Mayor Martin, thank you to your delegation for a productive discussion at AMO. Please accept my very best wishes.

Sincerely,

A handwritten signature in black ink, appearing to read "Stephen Crawford".

The Honourable Stephen Crawford
Minister of Public and Business Service Delivery and Procurement