



Norfolk County Office of the Mayor

MINISTRY PBSDP

MINISTRY OF PUBLIC AND BUSINESS SERVICE DELIVERY PROCUREMENT KEY DISCUSSION POINTS

Where We're At – Natural Gas Infrastructure Challenges in Norfolk

- Much of Norfolk's privately owned natural gas infrastructure is aging and has unclear ownership.
- Questions arise over who is responsible for inspections, maintenance, upgrades, and liability in safety failures.
- Municipalities or private landowners may be held accountable for infrastructure they don't control or benefit from.
- TSSA regulations place compliance obligations on asset owners but do not always clearly define who that owner is.

What Norfolk is Asking

- 1. Clarify Ownership Responsibilities**
 - Define who owns legacy and orphaned gas infrastructure, especially in rural and unincorporated areas.
- 2. Dispute Resolution Process**
 - Create a timely, coordinated process to resolve disputed infrastructure ownership.
- 3. Support for Municipalities**
 - Provide financial and liability protections for municipalities impacted by unclear historical ownership records.
- 4. Emergency Response Options**
 - Establish backup emergency response plans when private operators lack staff to respond or maintain 24-hour emergency contact availability.