

## Advisory Committee Meeting – November 22, 2021

### Council-in-Committee – December 14, 2021

Subject: 10-Year Housing and Homelessness Plan- Year 6 Report, 2020  
Report Number: HSS 21-24  
Division: Health and Social Services  
Department: Haldimand Norfolk Social Services and Housing  
Purpose: For Decision

---

#### Executive Summary:

In accordance with the *Housing Service Act, 2011*, Consolidated Municipal Service Managers are required to have a 10-Year Housing and Homelessness Plan, and are further required to provide annual updates to the Ministry of Municipal Affairs and Housing (MMAH). The purpose of this report is to present the Year 6 plan update and to request that Council provide direction to staff to submit this update to MMAH.

#### Discussion:

The *Housing Services Act, 2011 (Act)* is Provincial legislation that governs the provision of social housing within Ontario. The *Act* has the primary purpose of ensuring the provision of community based planning and delivery of housing and homelessness services. The legislation identifies that it is a matter of provincial interest that there be a system of housing and homelessness services that works within the framework of 12 identified functions. The *Act* also identifies that each Service Manager shall have a plan to address housing and homelessness.

**Housing Vision:** Communities in Haldimand and Norfolk Counties are complete, inclusive and interconnected communities which have safe, adequate and appropriate housing and support services for all residents to live with dignity.

#### Housing Goals:

1. To encourage a broad range of dwelling types and tenures which meet the needs of current and future residents of Haldimand and Norfolk Counties.
2. To ensure there is an adequate and appropriate supply of rental housing for households with low incomes and priority population groups.
3. To ensure there are sufficient options for housing with supports to facilitate aging in place and for people who require supports to live with dignity and as independently as possible.

4. Ensure a person-centered housing, homelessness and support system is in place where all housing and homelessness service providers are working in collaboration so that everyone who needs help is able to access it in a timely manner and functional zero end to homelessness is achieved.

Each goal has corresponding actions. Staff have moved forward with actions wherever possible or where Ministry or program changes required. Although COVID has had an impact on our work, staff are eager to move forward with ways to address our housing needs in Haldimand-Norfolk.

In a separate report, staff will also be presenting an addendum report with the 10 Year Housing and Homeless Plan. This report will provide details on potential financial impacts of the actions outlined in the plan for review and decision.

Staff also worked collaboratively with our Community Development Division to gather some of the details in attachment 1 and are grateful for their assistance.

### **Financial Services Comments:**

#### **Norfolk**

There are no direct financial implications within report HSS 21-24 as presented. Any program or service level changes communicated by the Ministry will be presented to Council for decision.

#### **Haldimand**

Haldimand Finance staff have reviewed this report and agree with the information provided by Norfolk Financial Services. Any changes to the program or service level, should be ranked and evaluated during the appropriate budget process.

### **Interdepartmental Implications:**

#### **Norfolk**

The Planning Department participated in engagement process related to the creation of the updated plan. Staff are aware of the identified items outlined in the Implementation list, and will work with Housing staff to ensure timeframes align towards the on-going implementation of the recommended items.

#### **Haldimand**

It is understood that any service level changes will be provided to the Advisory Committee for review and comment to ensure that the Haldimand perspective of the Housing Vision and Goals are met.

**Consultation(s):****Strategic Plan Linkage:**

This report aligns with the 2019-2022 Council Strategic Priorities “Foster Vibrant, Creative Communities”.

In accordance with the *Housing Service Act, 2011*, Consolidated Municipal Service Managers are required to have a 10-Year Housing and Homelessness Plan, and are further required to provide annual updates to the Ministry of Municipal Affairs and Housing. The goals and actions outlined in the plan are meant to provide a framework for staff to use in decision making in addressing housing needs in our communities.

**Conclusion:**

The purpose of this report is in accordance with Section 20(1) of the *Act* in which a Service Manager is required to provide a report every year on or before June 30 with respect of the previous year. Due to the impacts of COVID, the submission deadline for the report has been made flexible. It is a further requirement of the *Act* that the Service Manager report to the public under Section 22 of the *Act* with respect to the previous year.

**Recommendation(s) of Health and Social Services Advisory Committee:** As presented in Staff Report # HSS 21-24.

**Recommendation(s):**

THAT Staff Report HSS 21-24 10-Year Housing and Homelessness Plan Year 6, be received as information;

AND THAT staff be directed to forward the 10-Year Housing and Homelessness Plan – Year 6 Report to the Ministry of Municipal Affairs and Housing in accordance with the *Housing Services Act, 2011*;

AND FURTHER THAT staff be directed to post the 10-Year Housing and Homelessness Plan – Year 4 Report on the appropriate link of the Health and Social Services Division website.

**Attachment(s):**

Attachment 1: Housing and Homeless Plan Reporting on Progress- Year 6

Submitted and Reviewed By:

Heidy VanDyk

Acting General Manager, Health and Social Services

For more information, call:

519-426-6170 ext. 3120

Prepared By:

Stephanie Rice

Acting Director, Social Services and Housing

For more information, call:

519-426-6170 ext. 3122

# **Attachment 1: Housing and Homeless Plan Reporting on Progress- Year 6**



## **HALDIMAND AND NORFOLK 10-YEAR HOUSING AND HOMELESSNESS PLAN**

**Year 6 Report  
2020**

Health and Social Services Division Social Services and Housing Department 12 Gilbertson Drive  
PO Box 570  
Simcoe ON N3Y 4N5

Telephone: 519-426-6170

Fax: 519-426-9974

Website: [www.hnhss.ca](http://www.hnhss.ca)

***Providing Services to Haldimand and Norfolk Counties***

# Reporting on Progress

Measuring and reporting on progress is important to ensure the Plan remains relevant and efforts are focused on the greatest need in Haldimand and Norfolk. The following reporting template for progress on the updated Housing and Homelessness Plan includes targets for each of the key directions and indicators to measure progress.

Housing Goals	Outcomes and Targets	Measures	Annual Progress																					
<p>Goal 1: To encourage a <b>broad range of dwelling types and tenures</b> which meet the needs of current and future residents of Haldimand and Norfolk Counties.</p>	<ul style="list-style-type: none"> <li>• Increase of 15%<sup>15</sup> in new dwellings which are appropriate for smaller households</li> <li>• Rental vacancy rate of 3% in both Haldimand and Norfolk Counties</li> <li>• Increase in secondary suites</li> <li>• Decrease of 10% in the proportion of homes requiring major repairs</li> <li>• Increase in housing developments which meet Passive House, LEED, or other environmental sustainability standards</li> </ul>	<ul style="list-style-type: none"> <li>• Residential building permits by dwelling type</li> <li>• Residential building permits by tenure (i.e. ownership and rental)</li> <li>• Purpose-built rental housing vacancy rates</li> <li>• Building permits for secondary suites</li> <li>• Proportion of dwellings requiring major repairs updated every five years based on Statistics Canada Census data</li> <li>• Residential building permits for dwellings with environmental sustainability features which go beyond the requirements of the Ontario Building Code</li> </ul>	<table border="1"> <thead> <tr> <th data-bbox="1733 532 2236 625">2020 Building Type</th> <th data-bbox="2236 532 2429 625">Dwelling Units Created</th> </tr> </thead> <tbody> <tr> <td data-bbox="1733 625 2236 667">Single Family Dwelling</td> <td data-bbox="2236 625 2429 667">187</td> </tr> <tr> <td data-bbox="1733 667 2236 709">Single Family Dwelling Accessory</td> <td data-bbox="2236 667 2429 709">2</td> </tr> <tr> <td data-bbox="1733 709 2236 751">Single Family Dwelling Alteration</td> <td data-bbox="2236 709 2429 751">1</td> </tr> <tr> <td data-bbox="1733 751 2236 794">Vacation Home New</td> <td data-bbox="2236 751 2429 794">5</td> </tr> <tr> <td data-bbox="1733 794 2236 836">Multi-Residential</td> <td data-bbox="2236 794 2429 836">166</td> </tr> <tr> <td data-bbox="1733 836 2236 878">Multi-Residential Accessory</td> <td data-bbox="2236 836 2429 878">1</td> </tr> <tr> <td data-bbox="1733 878 2236 920">Multi-Residential Alteration</td> <td data-bbox="2236 878 2429 920">36</td> </tr> <tr> <td data-bbox="1733 920 2236 963">Commercial Alteration</td> <td data-bbox="2236 920 2429 963">4</td> </tr> <tr> <td data-bbox="1733 963 2236 1021"><b>Total</b></td> <td data-bbox="2236 963 2429 1021"><b>402</b></td> </tr> </tbody> </table>		2020 Building Type	Dwelling Units Created	Single Family Dwelling	187	Single Family Dwelling Accessory	2	Single Family Dwelling Alteration	1	Vacation Home New	5	Multi-Residential	166	Multi-Residential Accessory	1	Multi-Residential Alteration	36	Commercial Alteration	4	<b>Total</b>	<b>402</b>
2020 Building Type	Dwelling Units Created																							
Single Family Dwelling	187																							
Single Family Dwelling Accessory	2																							
Single Family Dwelling Alteration	1																							
Vacation Home New	5																							
Multi-Residential	166																							
Multi-Residential Accessory	1																							
Multi-Residential Alteration	36																							
Commercial Alteration	4																							
<b>Total</b>	<b>402</b>																							
<p>Goal 2: To ensure there is an <b>adequate and appropriate supply of rental housing</b> for</p>	<ul style="list-style-type: none"> <li>• Increase in the supply of rental housing which is affordable to households with low incomes</li> </ul>	<ul style="list-style-type: none"> <li>• Number of affordable housing units built based on planning applications and funding applications</li> </ul>	<p>51 Units under construction (to be ready 2022)</p>																					

Housing Goals	Outcomes and Targets	Measures	Annual Progress
households with low incomes and priority population groups.	<ul style="list-style-type: none"> <li>Decrease of 50% in the number of applicants on the waiting list for subsidized housing<sup>16</sup></li> <li>Decrease of 20% in the number and proportion of households with low incomes spending 50% or more of their income on housing costs</li> </ul>	<ul style="list-style-type: none"> <li>Number of applicants on the waiting list for subsidized housing</li> <li>Number and proportion of households with low incomes spending 50% or more of their income on housing costs (to be updated every five years based on the Statistics Canada Census)</li> <li>Number of rent supplement units</li> </ul>	<p>345</p> <p>(no data at this time)</p> <p>55</p>
<p>Goal 3:</p> <p>To ensure there are <b>sufficient options for housing with supports</b> to facilitate aging in place and for people who require supports to live with dignity and as independently as possible.</p>	<ul style="list-style-type: none"> <li>Increase in the supply of housing with supports, particularly for people with mental health issues and/or substance abuse issues and developmental disabilities</li> <li>Increase of 20% in the supply of accessible units for frail seniors and persons with physical disabilities</li> <li>Increase of 50% in the number of households who were at risk of homelessness who achieved housing stability</li> </ul>	<ul style="list-style-type: none"> <li>Number of supportive housing units built based on planning applications and funding applications</li> <li>Number of accessible built based on residential building permits</li> <li>Number of successful interventions in eviction prevention (Based on HPS/Coordinated Access data)</li> <li>Number of households receiving housing allowances</li> </ul>	<p>0</p> <p>3</p> <p>519</p> <p>43</p>
<p>Goal 4:</p> <p>Ensure a <b>person-centred housing, homelessness and support system is in place</b> where all housing and homelessness service</p>	<ul style="list-style-type: none"> <li>Coordinated access system with participation of all housing and homelessness service providers</li> <li>Quality prioritization list</li> <li>Comprehensive inventory of housing and homelessness services</li> </ul>	<ul style="list-style-type: none"> <li>Number of housing and support service providers participating in the coordinated access system</li> <li>Prioritization list which is updated monthly (at a minimum) and includes data on housing and support needs</li> </ul>	<p>The Haldimand Norfolk Coordinated Access System is managed and facilitated through the Service Manager (Norfolk County). All participating community agencies and the public are able to access services through the Service Managers centralized intake system.</p> <p>Prioritization List is a live document/mechanism managed daily. The BNL(by-name list) will be replace this effective January 1, 2022</p>

Housing Goals	Outcomes and Targets	Measures	Annual Progress
<p>providers are working in collaboration so that everyone who needs help is able to access it in a timely manner and functional zero end to homelessness is achieved.</p>	<ul style="list-style-type: none"> <li>No one is discharged into homelessness from an institutional setting, such as a hospital or correctional facility</li> <li>Increase of 50% in the number of people/households who move from homelessness to permanent/long-term housing</li> <li>Decrease of 50% in the number of households who return to homelessness from permanent housing</li> </ul>	<ul style="list-style-type: none"> <li>Number of people/households who are chronically homeless who move to permanent/long-term housing</li> </ul>	<p>Data is currently being collected as part of the BNL.</p>
<p>Identify Goals for 2022</p>	<ul style="list-style-type: none"> <li>Centralized Intake / HHP Branding</li> <li>Corporate training/lunch and learn</li> </ul>		