



Norfolk County Council
December 14, 2021



Mission, Vision, Values

Regional Centre [closest of 21: London/Hamilton/K-W] for Norfolk/
Haldimand/Brant/Six Nations of Grand/Mississaugas of Credit

MISSION: Supporting children/youth with physical, communication
& developmental needs, and their families

VISION: Realizing optimal potential for children & youth

VALUES: Respect
Inclusion
Diversity
Empowerment (**RIDE**)

Serving Norfolk Since '97

- 1997: started twice monthly Occupational [OT] & Physical Therapy [P.T.] clinic in Norfolk General Hospital P.T. Dept.
- 2000: doubled to weekly clinic
- 2007- moved to Colborne St. EarlyON site with HNREACH
- Served families in other HN EarlyON spaces via REACH partnership



To a Simcoe Storefront in 2007...



Growing local presence [like our kids]

- 2013: 2 days/wk. preschool OT & PT clinics in Norfolk & Haldimand
- 2018: Assumed private H-N contracts for unified School-Based Rehab. Services in publicly funded schools [now all ages til 18+]
- 2019: Added Preschool Speech & Language program [consistent across catchment area]
- 2020: 4 dedicated H-N sites & therapy teams



Both sides of Colborne St. in 2021



Advancing HN Equity: 2020-21 stats

- Occupational Therapy(OT): 164
 - [176 in 1st ½ of 2021-22]
- Physiotherapy(PT): 145
 - [109 in 1st ½ of 2021-22]
- Speech Therapy: 493
 - [373 in 1st ½ of 2021-22]
- School Based OT/PT/ST: 374
 - [359 in 1st ½ of 2021-22]
- Developmental Paediatrics - 49
- Adding HN services:
 - Social Work, Child & Youth Worker, Integrated teams w/REACH Resource & Developmental Consultants
- ~40% of therapy caseload aligned with pop'n.



Advocating for Equity

- Boosting HN referral [+117 YTD] awareness & presence
 - ↗case finding
- Norfolk families need regional site access for specialized services: traffic, parking safety risks
- Prov'l. Standard of Care:
 - new centres in Chatham, Hamilton, Durham, Ottawa, Halton, Peel
- Crowding = delayed/forego service, equipment
- Shortfall:
 - Btfd. Regional Site 25k s.f. - landlocked, can't grow
 - Built for 57; now houses 118 staff
 - Since 1998 >tripled # kids served/yr.
 - 1,251 other referrals since Apr 2021 YTD



A Case for Economic Development

- Critical: delays → risk poor outcomes for complex medically fragile children/youth, exacerbated by COVID-19
- Norfolk's business growth & talent recruitment/retention requires this infrastructure
- Aided by City of Btfd. MOU for 6.5 acres on central Mohawk Lake District property
- Funding Cycle: provincial approval pipeline, capital campaign dependent on land commitment
- Seek alignment with this year's political process



A Design for Our Kids' Future

- **2019 Design:** 3 stories [+ 4th floor shell for projected 20 yrs. Growth of catchment population]
- **Space:** 120k s.f. consolidating offsite leases [pool & overnight respite]; suitable parking capacity
- **Land:** Co-designed with architect of proposed adjacent urban Indigenous health centre to optimize acreage, honour its past

